

*Striving for excellence in quality and service.*

This will be achieved by our commitment to

- Continually improve the effectiveness of the Quality Management System.
- Adhere to the company quality policies and management directives.
- Understand and meet the quality needs and expectations of all our Customers, Suppliers and Employees.
- Achieve total customer satisfaction by providing products and services which meet their requirements and specification.
- Efficient use of resources to achieve competitive pricing and value to our customers.
- Sustain organizational excellence through visionary leadership and innovation.
- Enhance the skill and competence of our employees to meet the changing requirements and expectations of our customers and business.

*We shall communicate this policy to all our employees and review it periodically for its continuing suitability.*

VICI AG International

Bert Manzke  
(General Manager)